



Access to Information When You Need It

Business Process Improvement through Document Imaging

Effective business decisions are made when mission-critical information is instantly available to knowledge workers throughout the enterprise.

Imaging Solutions and Services, Inc. (ISSI) is a nationally recognized, award-winning Systems Integrator, business process improvement consultant, and outsourcing services provider focused on applying Enterprise Content Management (ECM) technologies.

- Business Process & Needs Analysis Consulting Services
- ECM Systems: On-Premise & Cloud-Based Deployments
- Business Process Automation (BPA) Workflow
- Line-of-Business, ERP, & Microsoft SharePoint Integration
- Advanced OCR Data Extraction & Document Scanning Solutions
- Solution Design, Deployment, and Ongoing Support Services
- On-Site and Outsourced Conversion Services

Identify the Ideal ECM Architecture

ISSI Business Process Improvement (BPI) Consultants partner with clients to bridge content for better efficiency by clearly defining business process requirements. We analyze business needs, re-engineer inefficient processes, and architect the ideal ECM solution. We leverage stakeholder interviews, content growth projections, and workflow assessments to improve the way our clients do business. For nearly two decades, our consulting expertise has streamlined and automated business processes for our ECM solutions, systems integration, and Business Process Outsourcing (BPO) clients.

Image-Enable Business Intelligence

ISSI delivers an almost immediate return on investment by image-enabling our client's information infrastructure. With cloud-based or on-premise software, we integrate document and data capture, document management, and workflow solutions with line-of-business applications, ERP systems, Microsoft SharePoint, and any other system that provides business intelligence. Our capabilities include customized application design, software and hardware integration, ongoing service, support, and supplies.

Outsource Processing Efficiencies

To improve our client's service levels and cut costs further, ISSI provides the most comprehensive business process outsourcing services in the U.S.—serving clients across our secure, multi-state operations network. The more complicated, sophisticated, and mission-critical the operations are today, the greater return our time-tested processes deliver.

- Multiple secure conversion operation centers
- Customized on-site conversion services
- Fully scalable scanning for backfile and/or day-forward conversions
- Document, data, and microfilm conversions
- Automated data capture services
- ECM system conversion services
- Best practice process control and quality assurance






Transform Information into Knowledge

To ensure instant access to critical information for the most effective decision-making, ISSI works with clients to define the required process improvements and then applies the most effective solutions that deliver measurable results. Below are some of the industry technology leaders whose products we integrate for our clients.

KOFAX  Kofax Capture and Kofax Transformation Modules

(KTM) are market leaders for enterprise-wide capture, automatic classification, and data extraction solutions. Utilizing Kofax Total-Agility, enterprise-wide workflow processing, ISSI integrates advanced image and data solutions to optimize process efficiency.

AnyDoc  SOFTWARE OCR for AnyDoc, AnyApp, and Infiniworx offer advanced data extraction tools for processing invoices, insurance claims, mortgages, personnel records, and patient records.

ISSI applies both client and ISSI Operations Center experiences to tackle even the most complex document and data extraction applications. Always applying the best product and service to the particular challenge, ISSI ensures optimal results for very diverse applications.

Kodak

Kodak production scanners and Capture Pro software offer intelligent document scanning, exceptional reliability, and unparalleled quality, from centralized to distributed capture. ISSI begins with the client requirements and selects the best products to meet those needs.

FUJITSU

Fujitsu is an established leader in the document imaging market, featuring state-of-the-art scanning solutions in the workgroup, departmental, and production-level scanner categories. ISSI provides scanner trials and test data; so clients can be assured of the proper fit for their organization.

Optimize Information Integrity & Availability



Document Imaging

ISSI focuses on delivering business process improvements and minimizing paper-intensive constraints. Knowledge workers can quickly access vital information using a well designed and deployed document management solution. Whether a document repository is on-premise or securely hosted in "The Cloud," rapid access to information delivers improved response times and reduced operational costs.

Workflow

An extension of Document Imaging, workflow streamlines and automates manual tasks and creates accelerated decision-making opportunities. ISSI BPI Consultants artfully design work-flow automation to deliver tangible ROI.

OnBase
a Hyland Software solution

ISSI delivers ECM solutions for organizations of all sizes throughout the country. Modular and scalable, these ECM Solutions deliver excellent ROI for applications of every level of complexity.

A Leading ECM Systems Integrator

ISSI partners with our clients to clearly define content and business process requirements. We analyze business needs, re-engineer inefficient processes, and architect the ideal ECM solution. Through stakeholder interviews, content growth projections, and workflow assessments, we leverage our expertise to identify business process improvement opportunities. Since 1995, we have streamlined and automated business processes for our ECM solutions, systems integration, and business process outsourcing (BPO) clients.

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